



Governor's Award of Excellence

Improve Patient Care in the
Nursing Home Setting

Award
Program Application

MPRO
GOVERNOR'S
Award of
EXCELLENCE

The MPRO logo features the letters "MPRO" in a bold, black, sans-serif font. Above the letters is a blue swoosh that starts under the "M", arches over the "P" and "R", and ends under the "O".

GOVERNOR'S

— Award of —

EXCELLENCE

Improve Patient Care in the Nursing Home Setting

The applicant must:

- Nominate their facility by completing the Application by **December 31, 2012**

General Information:

The purpose of this award is to recognize quality improvement by nursing homes of all sizes, in both urban and rural areas, for their achievement in improving the quality of resident care.

Eligibility Requirements:

- Signed recruitment form confirming participation in MPRO's 10th Scope of Work Phase II, the statewide Michigan Learning and Action Network (LAN).
- Active participation in the LAN
 - Attend 60% of face-to-face or virtual meetings and trainings
 - Share best practices
- Submit a process improvement plan (template provided by MPRO) which describes data gathered, root cause analysis and specific action taken to reduce and sustain current quality measure rates for:
 - **ONE** of the Clinical Long Stay Quality Measures in addition to the antipsychotic measure (see list)
 - **ONE** of Organizational Improvement Topics (see list)
- Submit quarterly progress updates using Quality Measure data from the Certification and Survey Provider Enhanced Reports (CASPER) reporting system on a reporting template provided by MPRO
- Join or maintain active participation in the National Advancing Excellence in America's Nursing Homes campaign
- Complete Quality Assurance and Performance Improvement (QAPI) self-assessment tool

PLEASE NOTE: *State of Michigan Criteria: Facilities receiving an Immediate Jeopardy or substandard quality of care deficiencies in the year 2013 will not be eligible for the award.*

Clinical Long Stay Quality Measurement Requirements (PICK ONE or more)

- ☐ Percent of High Risk Residents with Pressure Ulcers: Relative improvement rate of 15% OR maintain pressure ulcer rate at 7.5% state rate or below for 2 quarters in 2013
- ☐ Percent of Residents with Physical Restraints: Maintain restraint rate below 3% for 4 quarters in 2013
- ☐ Percent of Residents who had Falls: Relative improvement rate of 15%
- ✓ Prevalence of Antipsychotic Medication Use: Relative improvement rate of 15% - OR maintain rate of 10% or below
- ☐ Percent of Residents with a Urinary Tract Infections: Relative improvement rate of 15%
- ☐ Additional QI Project with MPRO approval

Organizational Improvement Topics (PICK ONE)

- ☐ Perform Staff and Resident Satisfaction Surveys between January 2013 and December 2013 using the tool of your choice. Submit results.
- ☐ Monitor Consistent Assignment rates using the Advancing Excellence tracking tool between January 2013 and December 2013. Submit results.
- ☐ Monitor Staff Stability using the Advancing Excellence tracking tool for calculating staff turnover January 2013 and December 2013. Submit results.

Note: For Nursing Homes currently participating in MPRO's 10SOW, the second Clinical Long Stay Quality Measurement will align with your current work as a Phase 1 participant.

Additional Information for Clinical Long Stay Quality Measures:

- Using the MDS 3.0 data available on the CASPER reports, Clinical Long Stay Quality Measures will be analyzed by:
 - Demonstrated measurable outcomes and sustainability
 - Baseline rate calculated using data 4th quarter 2012 from CASPER reports
 - Re-measurement rate calculated using data 4th quarter 2013 from CASPER reports

Nursing Home Quality Improvement Application for Nomination

The applicant must:

- Nominate their facility by submitting application by **December 31, 2012**
- Nominate their facility for a minimum of (2) of the following Clinical Quality Measures and (1) Organizational Improvement Topic
- Complete the Michigan Learning and Action Network (LAN) Participation Form

Date:	MPN:	
Nursing Home Name:		
Address:	City:	Zip Code:
Contact Name:	Title:	
Phone:	Email:	Fax:

Clinical Long Stay Quality Measures (PICK ONE or more additional)

- ☐ Pressure Ulcer Prevention
- ☐ Physical Restraint Reduction
- ☐ Reducing Falls
- ☒ Reduction of Antipsychotic Use
- ☐ Prevention of Urinary Tract Infections
- ☐ Quality Improvement Project with MPRO Approval

Organizational Improvement Topics (PICK ONE)

- ☐ Consistent Assignment
- ☐ Staff Stability
- ☐ Resident and Staff Satisfaction Survey

Please email, fax or mail completed form to:

Email: cgerlach@mpro.org

Fax: (248) 465-7428

Mail: MPRO

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